

Thursday, February 11, 2010
9:30-10:30 AM CT/ 10:30-11:30 AM ET

Also available Online www.sganetwork.org
(Viewing begins February 11 at 8 am)

WHAT DOES IT TAKE TO BE THE “BEST BOSS”?

FEATURING:

Ron D. Ragain, PhD
Partner & Executive Director
The RAD Group
www.theradgroup.com



TARGET AUDIENCE:

All leaders, managers, & supervisors,

PROGRAM OVERVIEW:

Over the past 25+ years The RAD Group has asked thousands of supervisors and managers to describe the “Best Boss” that they have ever had. They were asked to identify the skills and characteristics that made them their best boss. Analysis of their responses indicates a consistent and predictable set of skills that are both observable and learnable. In this program we will examine what was found and the specific actions that can help all of us improve our leadership skills and the impact that we have on our organizational results.

TOPICS TO BE DISCUSSED INCLUDE:

- What are the skills and characteristics that make the most successful supervisors & managers?
- How can you learn and sharpen those skills?
- How does your character impact your organization?

For additional information, contact SGA Network, 972-620-4015 (Nadine Fred - nfred@southerngas.org).