



***BROADCAST***

***CREATING PATHWAYS FOR THE TRANSFER  
OF SKILLS AND KNOWLEDGE***

***PRESENTED BY BRAD KAMPH***

***Thursday, February 8, 2007***

**9:30 – 10:30 AM CT / 10:30 – 11:30 AM ET**

**8:30 – 9:30 AM MT**



**THURSDAY, FEBRUARY 8, 2007**  
**9:30 – 10:30 AM CT**

**LEADERSHIP TRACK**  
**THIS IS THE 1<sup>ST</sup> PROGRAM IN CTN LEADERSHIP SERIES**

## ***CREATING PATHWAYS FOR THE TRANSFER OF SKILLS & KNOWLEDGE***



Presented by: ***Brad Kamph***  
**President, Interliance Management Consulting**  
[www.interliance-knowledge.com](http://www.interliance-knowledge.com)

**Target Audience:** Employees at all levels

### **Program Overview:**

Energy companies are bracing for an unprecedented challenge: losing valuable company assets – their most experienced & knowledgeable employees – to retirement & other workforce demographic changes. As the Baby Boomers reach retirement age en masse, energy industry organizations are scrambling to plan for the impact, to retain as much knowledge & technical skill as possible, & transfer this data to other workers. Brad Kamph, President, Interliance Management Consulting will be showing us how to identify what knowledge must be captured, how to prioritize the most important areas and strategies to use for each.

### **Topics to be discussed include:**

- How to capture intellectual capital in a usable format and transfer it to leaders and employees.
- Scientific process for identifying critical areas to capture knowledge in an organization.
- Case studies of effective practices.

## **BIOGRAPHY**

### **February 8, 2007**

#### **Brad Kamph**

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Brad is the president of Interliance Management Consulting.

Interliance offers best-in-class methods in workforce strategy, knowledge management, process optimization, performance measurement and quality/regulatory management. With a reputation for integrity, commitment and hard work, we've enjoyed a twenty-year track record of tactical and strategic implementation, to truly achieve our client's objectives

During Brad's 20 years at Interliance, he has guided the implementation of strategic measurement systems, workforce strategies, operational improvement and process optimization in a variety of industries including utilities, energy, petrochemical and chemical processing .

He designs corporate workforce strategies, and develops knowledge management and process improvement systems that can result in multi-million dollar savings.

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### ***About Interliance: Management Consulting***

Interliance was founded in 1985 and for two decades we have been recognized for our integrity, commitment to clients, and the ability to deliver above and beyond our clients' expectations. We migrate knowledge into performance by providing innovative workforce strategies and operations solutions including:

- Workforce Strategies
- Knowledge Management Systems
- Process Optimization Strategies
- Strategic Management System (SMS)
- Quality & Regulatory Management Systems

Visit [www.interliance-knowledge.com](http://www.interliance-knowledge.com) to view the wide range of services we provide.

**SIGN – IN**  
**CREATING PATHWAYS FOR THE TRANSFER**  
**OF SKILLS AND KNOWLEDGE**  
**February 8, 2007**

Site Coordinator \_\_\_\_\_

Company / City \_\_\_\_\_

	<b>Name (PLEASE PRINT)</b>	<b>Department</b>	<b>Title</b>	<b>Rec'd Handouts? <input type="checkbox"/></b>
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**Please return this evaluation form to your site coordinator ASAP.**  
**Site Coordinator: Please FAX or Email sign-in and evaluations to 972-620-8518.**



***This form is provided for your convenience as a record of satisfactory completion of Continuing Professional Education through SGA.***

Name of Participant:

Name of Course: ***CREATING PATHWAYS FOR THE TRANSFER OF SKILLS AND KNOWLEDGE***

Field of Study: All Employees

Date Attended: ***February 8, 2007***

Sponsor and Authorizing Agent: CTN/Southern Gas Association  
3030 LBJ Freeway, Ste 1300  
Dallas, TX 75234

State of Texas #001245

Total CEU Credits: 1 Recommended Credit

This document is provided for your records.  
Your signature on the Sign-In Sheet for the Program  
in which you participated is record of your attendance.

**EVALUATION**  
**CREATING PATHWAYS FOR THE TRANSFER**  
**OF SKILLS AND KNOWLEDGE**  
**February 8, 2007**

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We would appreciate your evaluation, comments and recommendations concerning the value of the information presented:

**Please rate the next four questions from a high of "5" to a low of "1"**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| 1. My overall satisfaction with the program was              | 5 | 4 | 3 | 2 | 1 |
| 2. As far as my job in concerned, the program content was    | 5 | 4 | 3 | 2 | 1 |
| 3. The extent to which my interest level was maintained was  | 5 | 4 | 3 | 2 | 1 |
| 4. The extent to which my positive expectations were met was | 5 | 4 | 3 | 2 | 1 |

What did you like about this program? Any recommendations how it could be improved?

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Any comments about the "**New**" **WORKBOOK** and how your company is/plans to use it?  
(use the back of this page if additional space is needed)

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Evaluator's Position \_\_\_\_\_

Evaluator's Signature: \_\_\_\_\_ Company \_\_\_\_\_

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**For more information, contact:  
Nadine Fred, 972-620-4015 [nfred@ctn-energy.org](mailto:nfred@ctn-energy.org)**