

**NOTE: Specific dates dependent upon timing of regulation releases, pending legislation & other industry events. Dates will be posted on the SGA Network website as soon as information becomes available. More programs will be added and others may be taken off this schedule. Web conferences will be 9:30-11:30 am CT / 10:30-12:30 pm ET, unless stated otherwise in individual News Release**

## **INDUSTRY OPERATIONS (9:30-11:30 AM CT / 10:30-12:30 PM ET)**

The following web conferences will focus on industry specific operational needs. Some schedule shifts or substitutes may be necessary depending upon timing of regulation releases and other industry events.

### **Operations & Engineering Web Conference Series**

<b>Session 1: Line Break Detection &amp; Control &amp; Emergency Response</b>	<b>March 7</b>
<b>Session 2: Control Room Management and Materials &amp; Construction Quality</b>	<b>March 29</b>
<b>Session 3: IMP Records Management &amp; Damage Prevention</b>	<b>April 12</b>
<b>Session 4: Re-assessments &amp; Extending IMP beyond HCAs &amp; Special Permits</b>	<b>May 3</b>
<b>Transmission Operations: Technologies to Assess Unpiggable Pipelines - Roundtable</b>	<b>September 8</b>
<b>Transmission Operations: Assessment of Materials &amp; Weld Defects - Roundtable</b>	<b>September 22</b>

## **PROJECT MANAGEMENT (9:30-11:30 AM CT / 10:30-11:30 AM ET)**

This series will start off with a broadcast/webcast and give an overview of project management and will focus on how to improve productivity. Following will be two web conferences going into industry project management issues; such as matrix, procedures, and process improvement.

<b>Session 1: Project Management &amp; Improving Productivity (Broadcast/Webcast)</b>	<b>April 14</b>
<b>Session 2: Setting the Scope of the Project Web Conference</b>	<b>April 26</b>
<b>Session 3: Assessing the Risks Web Conference</b>	<b>May 17</b>

## **GAS CONTROL (9:30-11:00 AM CT / 10:30-12:00 PM ET)**

The following web conference series of three programs will focus on the needs of the gas control interests group. Topics will include: Control room, Best practices, Common manual, Fatigue management, and Document development.

<b>Session 1: Gas Control Schedules: A Survey of SGA Members</b>	<b>September 27</b>
<b>Session 2: Gas Control Activity Plans: Developing &amp; Managing Activity Plans and How to use in CRM Plans</b>	<b>October 4</b>

## **REGULATORY COMPLIANCE (9:30-11:30 AM CT / 10:30-12:30 PM ET)**

The following programs will focus on the regulations impacting distribution and transmission natural gas operations. Examples include integrity management, control room management, and pipe quality. Pipeline re-authorization will also be discussed. This series will provide a review of the past, and a look ahead, to aid operators with regulatory compliance.

<b>2011 Regulatory Compliance Update (Broadcast/Webcast)</b>	<b>November 10</b>
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## **LIAISON TRAINING (9:30-11:30 AM CT / 10:30-12:30 PM ET)**

The following web conference series of two programs will provide crucial information in the field of liaison training. Topics to be addressed will include: Emergency response series, Communications, Scene management, and Media relations.

<b>2 Sessions: Liaison Training Web Conferences</b>	<b>4<sup>th</sup> Quarter</b>
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